

# PlatoForms

## FERPA Compliance Statement

PlatoForms Pty Ltd ("PlatoForms") is committed to protecting the privacy of student education records in compliance with the Family Educational Rights and Privacy Act (FERPA). This statement describes how PlatoForms supports educational institutions in meeting their FERPA obligations.

### Our Commitment

When educational institutions use PlatoForms to collect or process student data, PlatoForms acts as a "school official" with a "legitimate educational interest" under the FERPA school official exception (34 CFR § 99.31(a)(1)(i)(B)). We are contractually bound to use student data only for the purposes specified by the institution and to maintain the confidentiality of education records.

### How We Protect Student Data

- We never sell student data or use it for advertising or marketing purposes.
- We never build student profiles for non-educational purposes.
- We encrypt all data at rest (AES-256) and in transit (TLS 1.2+).
- We enforce multi-factor authentication and role-based access controls.
- We maintain comprehensive audit logs of all data access.
- We train all staff on FERPA requirements and data privacy.
- We conduct regular security assessments and penetration testing.
- We provide data return and certified deletion upon contract termination.

### Compliance Documentation

PlatoForms provides the following documentation to support institutional compliance:

Document	Description
HECVAT 4.15 Questionnaire	Completed Higher Education Community Vendor Assessment Toolkit
Student Data Privacy Agreement (SDPA)	FERPA-compliant contract template for institutions
FERPA Compliance Policy	Internal policy governing student data handling
VPAT 2.5 WCAG Edition	Accessibility Conformance Report (WCAG 2.1 AA)
Data Processing Agreement (DPA)	Comprehensive DPA covering GDPR, CCPA, HIPAA, and Australian Privacy Principles
HIPAA Compliance Documentation	Security policies, incident response, BCP/DRP, and BAA template
Information Security Policy	Comprehensive security controls and procedures

### Infrastructure and Security

PlatoForms is hosted on Amazon Web Services (AWS), which maintains SOC 2 Type II, ISO 27001, and FedRAMP certifications. All data is stored in the United States with cross-regional redundancy for disaster recovery. Our security program is aligned with HIPAA Security Rule requirements and includes formal incident response procedures, business continuity planning, and regular third-party security assessments.

## Contact Us

For FERPA compliance inquiries, data privacy questions, or to request compliance documentation:

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*Last updated: April 2026*